

Dear Inquirer and Potential Client,

Thank you for your recent note re: therapy services. I appreciate your time and interest very much and want to help you find your best fit in a helping professional as quickly as possible. I know there are many barriers to your search. Don't give up! You should know that (as described on [www.susanbramlette.com](http://www.susanbramlette.com)):

1. I am licensed in Texas and Oregon and located in the Central Time Zone (CTZ).
2. We bill the insurances and Employee Assistance Plans (EAP) listed on my website. We bill copay, if applicable, or amount applied to deductible invoiced via Square after insurance reports their portion.
3. Appointments are hourly from 10 a.m. to (last starts at) 7 p.m. Monday through Friday, with no Tuesday. They are 50 minutes long, and sometimes run a bit over or begin by 10 after, if needed.
4. **Your therapy hour will take place through audio or encrypted Zoom video services, per your preference. This method has been very effective and convenient for my clients for three years (though it is not recommended for youth under 16 years old, who do better in office).**

**Clients can be located in two or places within my licensed states, Texas and Oregon.**

5. Currently, the usual intake paperwork (Intake policies and Telehealth Informed Consent) are posted on the website; just click, fill in, ensign, and return. This keeps your personal information secure.
6. I am open and inclusive of people of all faiths, cultures, races, gender and lifestyle orientations; I am a Christian.
7. I have been counseling men, women, couples, and teens for over 25 years; my approach to therapy and many resources are posted at the website, above.

**Please return any questions you may still have for me via a call to 512.356.9238 or an email to: [susanbramlette@susanbramlette.com](mailto:susanbramlette@susanbramlette.com).**

Also, I am about 7-8 days out in scheduling right now. Please send two or three session times that could work for you potentially and I'll get back to you as soon as possible.

Sincere best wishes,

Susan